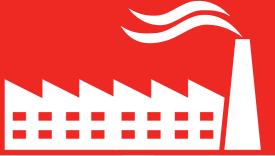




Corporate Social Responsibility













UK Deliveries









Accidents
Across all Sites

IKO will continue to Set the Standard both now and in the future.



The IKO Group

IKO has always remained firmly rooted in its family values of entrepreneurial spirit, craftsmanship and innovation in **roofing**, **waterproofing and insulation**.

The IKO family includes thousands of dedicated employees across its global operations who share the company's ideals, values and world-class service for customers. The commitment of IKO's employees is one of the key pillars in the company's success in today's competitive marketplace.

IKO in the UK

In the UK, the IKO name has been built on a foundation of quality and an ethos of customer service which remains as strong today as it did **over 100 years ago**.

IKO PLC is now well established as a UK market leader in the design, manufacture and installation of **roofing**, **waterproofing and insulation products and systems**. The commitment to sustainability and continued investment in sustainable ways of manufacturing, production and distribution is backed by commitment to **UK Manufacturing**.

This document highlights the practices that help IKO PLC **Set the Standard** in sustainability.

IKO Values

IKO has remained committed to the values that were the foundation of the business envisioned by our founder, Israel Koschitzky.

There are 6 main values that have helped define IKO's history and provide the blueprint for what IKO can achieve both today and in the future. The IKO Values are at the core of the business:

Sharing Knowledge

In an environment of teamwork and operational excellence to achieve the best value proposition for stakeholders.

Integrity

Being honest, respectful, responsible and accountable.

Long-Term

Considering the present and future for continued success.

Performance

Continually challenge to provide improvements and superior value.

Humility

Creating honest, open and respectful interactions with all stakeholders.

Agility

Keeping an open mind and making timely decisions based on knowledge, experience and sound information.













UK Manufacturer

Being a UK Manufacturer provides lots of benefits to our customers. The reduced carbon footprint from product deliveries is just one of these advantages, having an impact on your environmental credentials.

Here are some examples of exactly how this works:

Transporting 1,000m² waterproof roofing system components from Russia to the Liver Building

Kilometres CO, Emissions

Russia - Liverpool 2,748km 1,600kg

Wigan - Liverpool 22km 12kg

Transporting 1,000m² waterproof roofing system components from Italy to Edinburgh Castle

Kilometres CO, Emissions

Italy - Edinburgh 2,146km 1,234kg

Wigan - Edinburgh 200km 115kg

Starting both trips from Wigan (IKO's UK Head Office) offers over 90% saving in CO₂ emissions!

BBA Certification

BBA certification (British Board of Agrément) is recognised throughout the construction industry as a symbol of excellence and reassurance which is why IKO is committed to manufacturing and supplying products and systems that meet certification criteria of the highest quality.

To date IKO has 28 BBAs, covering 53 products and systems, some of which span the 52 year history of the BBA itself.

ISO Transitions

IKO continue to hold ISO14001 and ISO9001 as well as BES 6001 at all the UK manufacturing sites.

Plans for 2019 include expanding certification to include ISO 45001 Occupational Health and Safety Standard.

By implementing the measures identified through certification audits, IKO are reducing the impact and environmental risk.

BREEAM & Sustainability

The waterproofing systems manufactured by IKO help specifiers and clients to achieve sustainable and energy efficient buildings with high BREEAM ratings, meeting the standards of today's modern construction.

IKO is also a gold member of the Supply Chain Sustainability School with access to training in Sustainability, Offsite, BIM, Lean and Management.

Energy Reduction

By producing an insulation product in the UK, IKO is less reliant on European imports, driving down ${\rm CO_2}$ emissions from transport.

IKO Insulations (based in Alconbury) has the capacity to insulate up to 40,000 homes per year, helping to cut fuel bills and contribute towards achieving the climate change act target of an 80% reduction in carbon emissions by 2050.

Carbon 7ero

Through CO2balance, IKO provides a mastic asphalt waterproofing solution with no discernible carbon footprint. As part of this scheme, the CO₂ that is generated as a result of manufacturing, delivering and installing mastic asphalt is offset through a system of self-impose levies. The money raised is then used to help support a range of global environmental initiatives, such as providing energy efficient cooking stoves to Kenyan communities and fresh water bore hole projects in Uganda.

Since 2015 IKO have offset the equivalent in CO_2 emission to driving round the World 674 times - 5,723.69 tonnes!



Insulation Facility

The new IKO Insulations Manufacturing facility based in Alconbury opened in October 2018, bringing over 150 iobs to the area both in construction and manufacturing.

Learning & Development

IKO is committed to employee development with a key ethos on learning.

During 2018 IKO enrolled three apprentices in a variety of different positions including maintenance and engineering over three manufacturing facilities.

11 members of staff across the organisation completed the internal Management Development Programme (MDP), designed to enhance existing and develop new management skills, assisting those managers throughout IKO to get the most out of working with and for their teams.



Safety

Over the past few years IKO have invested significantly in the Health and Safety of employees and have seen positive reductions in lost time and first aid injury cases. During 2018, there has been a 24% reduction year on year in accidents across all sites.

Implementation of '5S' systems at all sites to improve efficiency and housekeeping standards is helping to reduce the potential for injuries;

- 50% reduction in manual handling injuries
- 8% increase in near miss reporting
- Over 4,000 hours of safety training completed
- 65% reduction in lost time injuries



'Thinking globally, acting locally' is something IKO firmly believe in, assisting local communities in a number of wavs.

The Fix That Hut initiative (founded in 2006) invites applications from worthy projects which are at the heart of local communities and in need of roof repair. During 2018 this included working with Apple Cast North West -Roofing a building for a charity that aims to divert young people away from anti-social behaviour through fishing days.

IKO is also proud to be a partner of Buildforce as well as an advocate of CRASH, both of which are UK Construction focussed charities

There is a commitment to creating strong ties with local sports and community clubs including Shevington Sharks Rugby Club and supporting IKO Ambassador Jordanne Whiley, Paralympian and Grand Slam winning tennis

Support for the local Appley Bridge in Bloom campaign continued for a third year in a row, contributing to the local community and its surroundings.



IKO Group Accreditations and Certifications

















































IKO PLC Member of the IKO Group

Appley Bridge (Bituminous Membrane)

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